

# ClearPlayer

User Guide

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Everything you need to get the most out of your ClearPlayer experience.

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# 1. Getting Started & Login

Welcome to ClearPlayer — your all-in-one streaming app for Android TV and FireStick devices.



Login screen

## Logging In

Enter your username and password provided with your ClearPlayer subscription and press **Sign In**.

- Tick **Save Login** to stay logged in automatically on future launches.
- Use **SHOW** to reveal your password if needed.
- If login fails, double-check your credentials or contact your provider.

## Home Screen



Home screen

After logging in you land on the ClearPlayer home screen with tiles for:

- **Live TV** — Watch live channels in real time with EPG guide.

- **Movies** — Browse and watch on-demand movies.
- **Series** — Browse TV series and episodes.
- **Search Catchup** — Search and watch previously aired programmes.
- **Radio** — Listen to live radio stations.

*Tip: The home screen shows the current time, date and live weather for your location.*

## 2. Live TV & Channels

The Live TV section gives you access to all your subscribed channels with a built-in EPG (Electronic Programme Guide) that shows you exactly what is on now and coming up.



Live TV with EPG

### Channel List & EPG

- The **left panel** shows your channel list. Use **Up/Down** to scroll through channels.
- Press **Right** from the channel list to move into the **EPG** for that channel, where you can scroll Up/Down through the programme schedule.
- The EPG shows programme names and times. The currently airing programme is highlighted with a **NOW PLAYING** indicator and a green progress bar.
- Press **OK** on a channel to start watching it.

### Date Picker — 14 Day Catchup

At the top of the EPG there is a **date button**. Press it to open the date picker and select any date up to **14 days in the past**. The EPG will update to show programmes from that date, and ClearPlayer will remember your selected date even when you switch channels.

- Dates with available catchup content can be selected and played directly from the EPG.

### Colour Button Shortcuts

At the top right of the Live TV screen you will see four coloured shortcut buttons:

- **Red** — Channel Search: quickly find a channel by name.
- **Green** — Catchup Search: search all catchup content by programme name.
- **Yellow** — Mark/Unmark the current channel as a Favourite.
- **Blue** — Categories: open the channel category selector.

## FireStick Menu Button



On-screen menu (FireStick Menu button)

On FireStick devices where there are no physical colour buttons, press the **Menu button** on your remote to bring up the on-screen action menu. This gives you access to Channel Search, Catchup Search, Mark Favourite and Categories from one place.

## Marking a Channel as Favourite

There are two ways to mark a channel as a favourite:

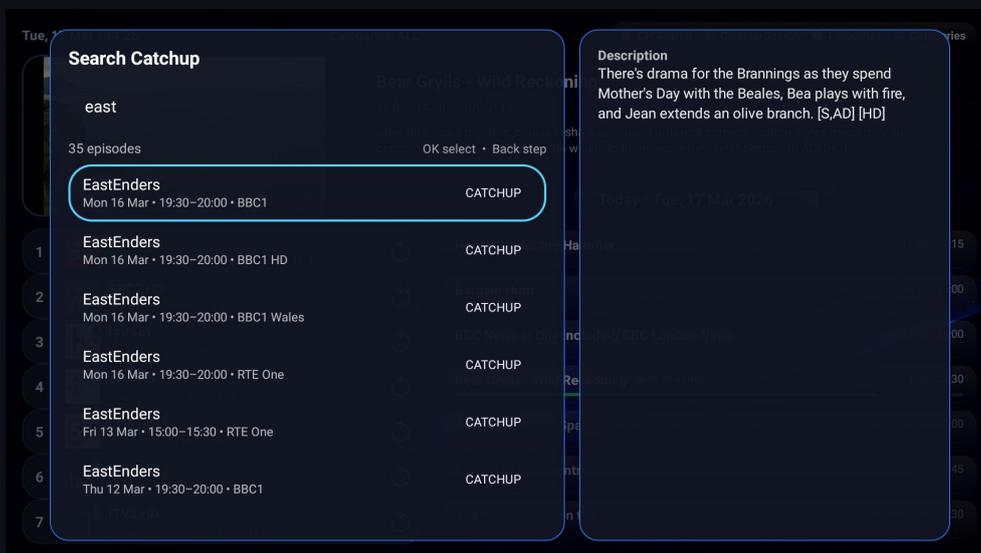
- Press the **Yellow** colour button (or select Mark Favourite from the menu).
- **Hold the OK/Select button for 1.5 seconds** on a highlighted channel to instantly toggle it as a favourite.

Favourite channels are highlighted with a gold border in the channel list and are accessible from the Favourites shortcut.

## Search Catchup



Catchup search results



Catchup episode list with description

Press the **Green** button or select **Catchup Search** from the menu to search all available catchup content. Type a programme name and ClearPlayer will show all matching shows with available episodes.

- Select a show to see a list of available episodes with dates and channels.
- A description panel appears on the right showing the episode summary.
- Press **OK** on an episode to play it directly.



- **New** — Title was added within the last 7 days.
- **Updated** — A new episode was added within the last 7 days (series only).
- **Watched** — You have watched 95% or more of this title.

## Playing Content

Press **OK** on a poster to open the details panel. From there press **Play** to start watching. ClearPlayer saves your position so you can resume any time from exactly where you left off.

## TV Series

When you open a series the episodes are organised by season. Use the season selector to switch between seasons, then browse episodes and press **OK** to play.

## Adding to My List

There are two ways to add a movie or series to your My List:

- Open the details panel and press the **tick/My List button**.
- **Hold the OK/Select button for 1.5 seconds** on any poster card in the grid to instantly add or remove it.

Watching any movie or episode also adds it to your list automatically.

*Tip: My List cards show a gold border in the grid so you can spot your saved titles at a glance.*

## 4. Favourites & My List

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### Favourite Channels

All your favourite channels are saved and accessible from the **Favourites** category in the Live TV channel list. Favourite channels are shown with a gold border.

- Add or remove a favourite by pressing the **Yellow** button or holding OK for 1.5 seconds on a channel.
- Your favourites are saved to your device and persist across sessions and updates.

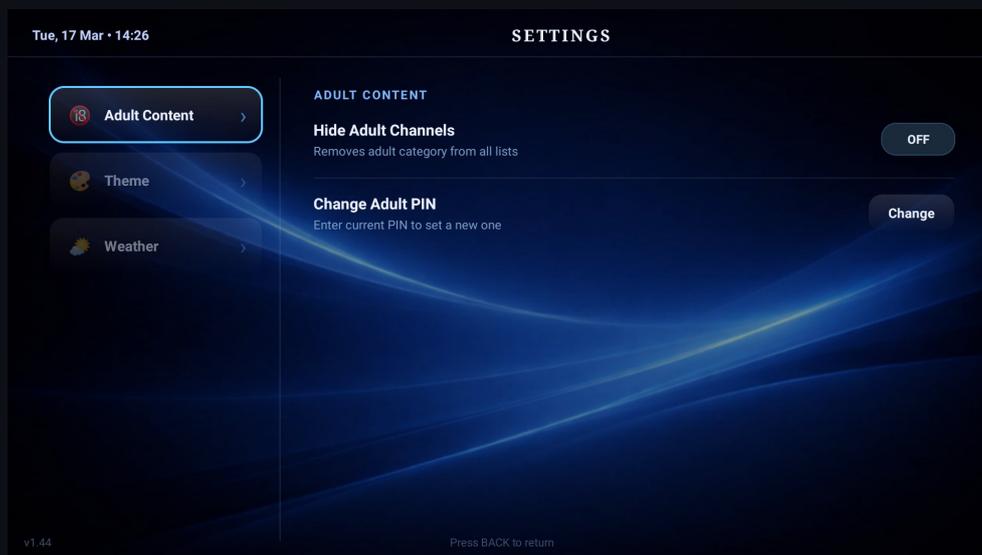
### My List — Movies & Series

Your personal watchlist in Movies and Series. Access it by selecting **My List** from the category panel on the left.

- Items added via the details panel tick button, by holding OK on a poster, or by watching content.
- At the **top of the My List view** there is a **Manage List** button. Select it to delete individual titles or clear your entire list at once.
- My List cards show a gold border in the grid for easy identification.

*Tip: Your favourites and My List are stored safely on your device and are never affected by app updates.*

## 5. Settings



Settings screen

### Accessing Settings

From the home screen navigate to the **Settings** button (top right) and press OK.

### Adult Content

- **Hide Adult Channels** — Removes the adult category from all channel and content lists.
- **Change Adult PIN** — Set or update your PIN to control access to adult content.

### Theme

Choose between the **Nova** (default modern dark theme) and **Classic** layouts for the home screen.

### Weather

Set your city to show live local weather on the home screen.

### App Version

Your current version number is shown at the **bottom left** of the Settings screen (e.g. v1.44). Use this to confirm you are on the latest version.

### Radio



*Radio screen*

Access radio from the home screen. Browse stations on the left, press OK to play. Use the search box to find a specific station quickly.

## 6. Updating the App

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ClearPlayer checks for updates automatically every time you open the app. When a new version is available the update process begins on the splash screen.

### The Update Process

**Step 1** — ClearPlayer detects a new version is available.

**Step 2** — If your device needs permission to install apps from unknown sources, you will be sent to your device settings to enable it. Enable it and press **Back** — ClearPlayer will resume automatically.

**Step 3** — The new version downloads automatically with a progress bar showing download status.

**Step 4** — Once downloaded the installer launches. Follow the on-screen prompts to complete installation.

**Step 5** — ClearPlayer relaunches automatically. No need to log in again.

### Important Notes

- Updates are mandatory — the app will not proceed until the latest version is installed.
- Your favourites, My List, watch history and login details are all preserved through updates.
- Ensure you have a stable internet connection before updating.
- If an update fails, restart the app and it will try again automatically.

*Tip: If you see 'Permission denied', go to Settings on your device, find ClearPlayer under Apps, and ensure 'Install unknown apps' is enabled.*

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Thank you for using ClearPlayer. For support please contact your provider.